

MDHHS eDOT Device Loan Program FAQs¹

What is electronic DOT (eDOT)?

eDOT is a type of telemedicine where a TB patient and their public health nurse communicate through text, chat, photo or video, to serve as a replacement for in person DOT. eDOT is especially in situations with few resources available for TB case management. eDOT is most successful when there is a strong and trusting relationship between the public health nurse and their patient. For more information about eDOT, [please go here](#).

What do I need to know before starting an eDOT program?

A few states and the CDC have created guidelines for instituting an eDOT program in your local health department. Please see our [eDOT Resource Sheet](#) for examples and our [Technology Considerations](#) document for a breakdown of apps and programs designed for encrypted communication.

Who can request a device?

Any local health department actively managing TB disease or LTBI cases.

How can I request a device?

Fill out this form: <https://www.surveymonkey.com/r/electronicDOT>. You should hear from someone in the MDHHS TB program within two business days of your request; otherwise, please contact us.

How long can I keep the device?

You can keep the device for as long as you are using it! When you are finished mail it back to us.

Can I only use the device for eDOT?

We understand that eDOT is not fit for every patient. These devices can be used for a variety of TB case management activities and should be used at the discretion of public health nurse who is managing the case. We do not require an explanation of how you plan to use the device, however we are interested in how it worked for you.

What types of devices are available?

We currently have Android and Apple phones and Apple tablets in stock which are available on a first-come first-serve basis.

Samsung (2)

- Model: Galaxy A10
- Memory: 32GB ROM + 2GB RAM, up to 512GB

¹FAQ document will be updated as questions arise

- Operating system: Android Pie
- Camera: Front and back
- Wi-Fi: Yes
- Network capability: 4G LTE, HSDPA 850 / 900 / 1900 / 2100 - LTE band 1(2100), 2(1900), 3(1800), 5(850), 7(2600), 8(900), 20(800), 38(2600), 40(2300), 41(2500) - Dual Nano SIM
- Carrier: Unlocked GSM, compatible with GSM carriers such as AT&T and T-Mobile, but will NOT work with CDMA carriers such as Verizon and Sprint

iPhone (2)

- Model: SE
- Memory: 16GB
- Operating system: iOS
- Camera: Front and back
- Wi-Fi: Yes
- Network capability: 4G LTE
- Carrier: Fully unlocked GSM; compatible with GSM carriers, including Verizon Wireless, Sprint, AT&T and T-Mobile. Also compatible with prepaid SIM Kits, including Verizon Wireless Prepaid, Cricket Wireless, Tracfone, Net10, H2O, AT&T Prepaid and Simple Mobile

iPad (2 – see “carrier” for distinction between the 2)

- Model: 2
- Memory: 32GB ROM + 512MB RAM
- Operating system: iOS
- Camera: Front and back
- Wi-Fi: Yes
- Network capability: 3G
- Carrier: AT&T or Verizon

Do the devices come with phone and data plans?

No, the devices will not come with a data plan. It is the responsibility of the local health department to provide phone and data plans. All the devices do have Wi-fi capability, so if your client has access to Wi-fi and you do not plan to use cellular methods (text and phone calls) then you do not need to purchase a SIM card

How can I add a phone and data plan?

Since the phones are unlocked, you can purchase a SIM kit through any cellular/data provider. SIM kits range from \$0.99 to \$10. Once you install and activate the SIM card, you can purchase 30-day phone/data plans to load onto the SIM by following the instructions on the package. The pre-paid plans generally start around \$30 for 30 days and 3GB. For most plans, once it is added to the phone you have 30 days before it expires, regardless of how much data is left on the plan. WhistleOut is a great online resource that can help you find the best pre-paid phone plan for

your BYOP (Bring Your Own Phone): www.whistleout.com/cellphones. Contact us if you have questions about this process (contact information at the end).

What if my client loses/destroys the device?

Accidents happen, or maybe you didn't know the person as well as you thought you did. Overall, we trust your judgement when you decide to offer a device to your TB patient to borrow for eDOT. If you can't return a device then we'll have one less device to loan to other health departments; it's not a huge deal. [Here is one example](#) of a loaner agreement form for eDOT devices (automatically downloads as a Word document).

How do I return the device?

Mail it back to the MDHHS TB program:

MDHHS Communicable Disease Division – 3rd Floor
Attn: Helen McGuirk
333 S Grand Ave
PO Box 30915
Lansing, MI 48909

More Questions?

We are available if you have questions or are experiencing barriers to borrowing these devices.

Helen McGuirk, mcguirkh@michigan.gov, 517-284-4957